



INFORMATION

Code of Conduct for the Supply of Electricity to Small Use Customers

AMENDMENT TO CLAUSE 4.7

In 2011, the Authority reviewed the *Code of Conduct for the Supply of Electricity to Small Use Customers* (**Code of Conduct**) and agreed to remove the absolute requirement for a retailer to obtain an actual meter reading at least once every 12 months. This decision was subject to the Minister for Energy approving amendments to the *Electricity Industry Metering Code 2005* (**Metering Code 2005**), which would render the requirement in the Code of Conduct redundant.

On 7 December 2012, the Metering Code 2005 was replaced by the *Electricity Industry Metering Code 2012*, which includes an absolute obligation on the network operator to read the meter at least once every 12 months.

Consequently, the Authority is now able to proceed with the amendment to clause 4.7 of the Code of Conduct. The Authority will make this change along with the amendments to the life support provisions of the Code of Conduct. These changes will be gazetted to come into effect on 1 July 2013.

Clause 4.7 of the Code of Conduct currently reads as follows:

4.7 Frequency of meter readings

- (1) Other than in respect of a **Type 7** connection point, a **retailer** must use its best endeavours to ensure that metering data is obtained, as frequently as required to prepare its bills.
- (2) A **retailer** must ensure that at least once every 12 months it obtains metering data in accordance with clause 4.6(1)(a).

The Authority will amend clause 4.7 by deleting sub clause 4.7(2).

Further information regarding the [2011 review of the Code of Conduct](#), as well as the review of the life support provisions of the Code of Conduct, can be found on the Authority's website.

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22 April 2013